



REPUBLIC OF THE PHILIPPINES
Office of the President
NATIONAL TELECOMMUNICATIONS COMMISSION



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12/13*

MEMORANDUM ORDER
No. 11-12-2011

SUBJECT: DATA ROAMING SERVICE

WHEREAS, the National Telecommunications Commission is mandated by law to ensure that telecommunications services are available to the public and the interest and welfare of the subscribers, consumers and users of telecommunications services are protected and promoted;

WHEREAS, there are subscribers/users who will spend their holidays outside the country and may knowingly or unknowingly use data roaming services; and

WHEREAS, access to the internet through the broadband network has been the avenue used by the public to communicate with one another.

NOW, THEREFORE, pursuant to RA 7925 (Public Telecommunications Policy Act), Executive Order 546 series of 1979, and in order to ensure that subscribers/users of data roaming services are fully aware of the conditions of access to such services, the National Telecommunications Commission (Commission) hereby ORDERS all public telecommunications entities (PTEs) to make sure that subscribers/users are fully informed, through text alerts and voice calls or other means, of the rates and conditions of access to data roaming services. The Commission further ORDERS the PTEs to inform their respective subscribers/users of the procedure on how to avail of (opt in) the data roaming services and how to opt out.

This Order shall take effect immediately.

Quezon City, Philippines 7 December 2011

[Signature]
GABRIEL S. CORDOBA
Commissioner

[Signature]
CARLO JOSE A. MARTINEZ
Deputy Commissioner

[Signature]
DELLAH F. DELES
Deputy Commissioner

"Improving the Life of Every Filipino through ICT Services and Consumer Protection"

General Services Division

NTC Building BIR Rd. East Triangle Diliman, Quezon City

E-mail: ntcgsd@yahoo.com / Tel No. 924-3743