



REPUBLIC OF THE PHILIPPINES
Office of the President
NATIONAL TELECOMMUNICATIONS COMMISSION



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MEMORANDUM ORDER
No. 10-11-2011

SUBJECT: UNINTERRUPTED BROADBAND/INTERNET ACCESS SERVICES DURING THE HOLIDAY SEASON

WHEREAS, the National Telecommunications Commission is mandated by law to ensure that telecommunications services are available to the public;

WHEREAS, access to the internet through the broadband network has been the avenue used by the public to communicate with one another;

NOW, THEREFORE, pursuant to RA 7925 (Public Telecommunications Policy Act), Executive Order 546 series of 1979, and in order to ensure uninterrupted internet/broadband access during the holiday season, the National Telecommunications Commission (Commission) hereby ORDERS all broadband/internet services providers to strictly comply with the following:

1. All unlimited type of internet/broadband access service offerings shall not exclude 23-26 December 2011, 30-31 December 2011 and 01-02 January 2012.
2. All necessary network adjustments and maintenance should be undertaken to ensure that the networks are ready to accommodate the expected increase in traffic during the holiday season.
3. Sufficient operation and maintenance personnel shall be deployed to ensure 99.9999 network reliability.

This Order shall take effect immediately.

Quezon City, Philippines 23 November 2011


GAMALIEL A. CORDOBA
Commissioner


CARLO JOSE A. MARTINEZ
Deputy Commissioner


DELILAH F. DELES
Deputy Commissioner

"Improving the Life of Every Filipino through ICT Services and Consumer Protection"

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